



Hosted PBX by Convergia

WHAT IS HOSTED PBX SOLUTION?

Hosted PBX or HPBX by Convergia is a cloud-based communications service that provides everything a small, medium or large business needs, such as unified communications features and affordable monthly prices without the need to buy, install or maintain complex and expensive equipment.

Convergia offers excellent voice quality and unifies your communications by routing calls to desk phones, smartphones, tablets and even your office computer through Internet access or the MPLS network.



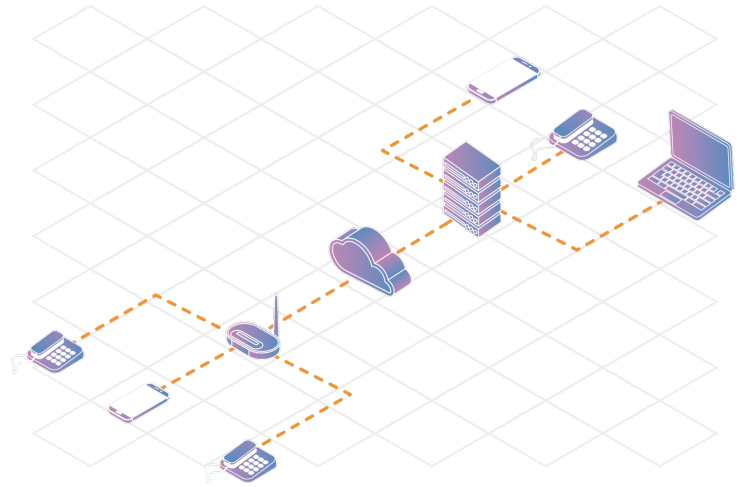
SOLUTION BENEFITS

- NO COMPLICATIONS**
 Saves you money, time and hassle by eliminating hardware maintenance, equipment and service fees.
- NO DOWNTIME**
 Complete mesh redundant solution to keep your business connected at all times.
- NO GEOGRAPHIC LIMITATIONS**
 Connect anytime from anywhere with our cutting edge voice & video online collaboration and virtual meetings services.



HOW DOES IT WORK?

Convergia offers you high-quality, scalable, reliable and feature-rich hosted PBX services through our operator-class network.



SOLUTION FEATURES

• MOBILITY CONVERGENCE

The flexibility of mobility allows you to improve productivity and expand your market: operate your small or large business enterprise in multiple locations and devices with an integrated solution and services that make it easier for customers to communicate with you nationally with a toll-free number or local numbers in USA and worldwide.

• EFFICIENT COST-OPEX REDUCTION

No need to buy and maintain a telephone system or key system hardware; Pay per seat and get everything you need at a low price per user with no hidden charges.

• EXCELLENT QUALITY

Convergia offers you the best business-class features with the reliability you need in your telephony solutions to portray a professional image and generate satisfaction for your small, medium or large business.

• CUTTING-EDGE SERVICE

Protect your infrastructure in the future and scale easily as you grow. Our hosted solution supports industry-leading phone models (Cisco, Yealink, Polycom, Mitel, Avaya and more), plus you can add or reduce extensions and PBX features as needed.

• REDUNDANCY

Disaster recovery system and 24/7/365 network monitoring; Our HPBX equipment is located in a redundancy installation facility, backup power sources and other special protections. Switching to Convergia cloud services is easy; we will show you how.

SOLUTION CHARACTERISTICS

- Caller ID
- Call Paths
- Directory Listings
- Local and Long Distance Calls
- Quality Cloud Hosted Solution
- Redundancy and Disaster Recovery

GROUP AND BUSINESS FUNCTIONALITIES

- Paging
- Auto attendant
- Call Recording
- Predefined Groups
- Voicemail to Email
- Hands Free Speaker
- Music/ Message on Hold
- Account Codes (Long Distance Tracking)

